

PET/CT Imaging (HSRB-II) User Guide

Location:

Health Sciences Research Building II

1750 Haygood Dr NE Atlanta, GA 30322 Suite G100*

*CSIC's entrance is accessed directly from the exterior of HSRB-II (back side of building across from parking area). All visitors, study coordinators, and study participants must enter through G100 entrance. CSIC is not accessible from other access points of HSRB-II.

Contacts:

- Elizabeth McCorkle, CSIC PET/CT Technologist elizabeth.mccorkle@emory.edu, 404-727-1264
- Joy Słaulcup, CSIC Operations Manager joy.staulcup@emory.edu, 404-712-1024
- Dr. Steven Liang, CSIC PET/Radiopharmacy Prog. Director steven.liang@emory.edu, 404-727-4852



Getting Started with CSIC: Application and Onboarding Process



STEP 1: Visit CSIC's <u>Application Process and Forms</u> Webpage

Note: All research studies that utilize imaging services at Emory's Center for Systems Imaging Core must adhere to Emory's Office of Research Administration policies governing human subject or animal research.

PI/Study Coordinator:

- Complete CSIC Study Application
- Send application and all other required study documentation* to CSIC Operations Manager

CSIC Ops Mgr, PET/CT Tech:

- CSIC review/confirmation of required study documentation

CSIC Ops Mgr:

- Study onboarded into CSIC scheduling system
- CSIC protocol name and scheduling system User ID/Temp Password sent to PI

^{*}See Appendix A (page 8) for list of required documents.

Pre-Scheduling Coordination: Training, PET Tracer Order, Certification



STEP 2: Pre-Appointment Scheduling Coordination

Note: Hand-off of coordination for Steps 2 - 4 moves from CSIC Ops Manager to CSIC PET/CT Technologist.

Training/Certification:

- CSIC PET/CT Tech completes sponsor or study required training and certifications (as applicable)



Radiopharmaceutical (Tracer) Order Process*:

- Coordination for PET Radiopharmaceutical order with external supplier, or with CSIC Radiopharmacy (as applicable)

*PET studies only



Scanner Certification:

- CSIC PET/CT Tech completes sponsor or study required phantom scans/scanner certification (as applicable)
- Study coordinator notified appointment scheduling can begin when study team ready

Appointment Scheduling Process: Requesting and Confirming Appointments



STEP 3: Requesting and Confirming PET/CT Scan Appointments

Scheduling Process Review

- CSIC PET/CT Technologist schedules meeting with study coordinator to review appointment request process
- Reviews email template format to use for PET/CT scan requests
- Provides and reviews CSIC documentation required to confirm appointment for each participant (see Appointment Confirmed Step below)



Appointment Requested

- > Study coordinator emails scan appointment request for participant
 - PET/CT Technologist reviews available date(s)/time(s) Pending status appointment date set in CSIC Scheduling system by PET/CT Technologist



Appointment Confirmed

- Study Coordinator sends PET Requisition Form or CT Requisition Form (as applicable for study), signature page of ICF, and Dose Order for participant (only for PET studies) to PET/CT Technologist
- Must be received within 48-hours of pending appointment date
- Appointment status updated to Confirmed in CSIC Scheduling system*
- Study coordinator must notify PET/CT Technologist if a confirmed appointment needs to be cancelled (see Step 5 for cancellation policy and billing info)

Day of Appointment: Arrival Time, Access/Parking, Check-in



STEP 4: Day of Appointment Process

- > Study Coordinators are responsible for providing instructions and directions to CSIC's location to study participants prior to confirmed scan appointment.
 - The CSIC HSRB-II G100 location map can be provided to study participants to assist with directions.
 - The (6) CSIC reserved parking spaces at HSRB-II are **for study participant use only**. A CSIC parking pass will be provided at check-in for participants to place in dashboard to avoid parking citation.
 - Participants should be instructed to arrive at least 15 minutes prior to their appointment start time.
 - CSIC requires a study coordinator/team member to be present on-site for the duration of all imaging appointments.

> Day of Appointment Logistics:

- 1. Coordinator should arrive **at least 15 minutes prior** to appointment start time (**but no sooner than 30 minutes prior**) to meet study participant in CSIC. PET/CT Technologist may be completing a prior appointment and will not be able to provide access or answer check-in calls if a coordinator arrives any earlier.
- 2. Coordinator meets participant in CSIC lobby and calls PET/CT Technologist when participant arrives (phone/number at lobby desk) to begin scan appointment.
- 3. CSIC PET/CT Technologist completes scan, imaging data uploaded per sponsor/protocol defined process, appointment ROT duration updated, and status changed to "Completed" in CSIC scheduling system.

Billing Process: Billing and Invoicing for CSIC PET/CT Services



STEP 5: Billing and Invoicing Process – View <u>CSIC Current Rates</u>

Monthly Billing Report:

 CSIC Ops Manager pulls report at beginning of the month for all prior month's completed imaging appointments



Upload to PPMS/Invoices Issued:

- Billing report sent to core finance team to upload into PPMS system (core finance system)
- Invoices emailed to PI (2 days to review and notify CSIC Ops Manager of any discrepancies)



Charges Posted to ST:

- CSIC imaging service charges posted to study Speedtype in Emory Compass Financial system.

CSIC Billing Policies:

- **PET scan** ROT (room occupancy time) for billing purposes starts with the tracer injection and ends with the completion of scan/upload of imaging data.
 - Duration of appointment ROT is updated to coincide with start/end time of PET imaging services when appointment status is updated to "Completed" in the scheduling system. 1st hour ROT is billed at the base PET scan rate; any additional ROT after 1st hour is billed at the "Additional Room Time rate." PET scan rates do not include the Radiopharmaceutical study incurs additional charges for Radiopharmaceutical order.
- CT (only) scan flat rate per participant scan.
- Cancellation Policy Study team must notify CSIC PET/CT Technologist within 24-hours of scheduled appointment if participant scan needs to be canceled. A *late cancellation/no-show fee equal to 50% of the scheduled appointment time* will be charged for any late cancel notice/participant no-show (tracer order fees may also apply if tracer order too late to cancel). Note: CSIC does not bill for appointments when dose production failure occurs.

Appendix A:

CSIC Required Documentation to Onboard Research Studies at PET/CT-HSRB-II Scanner

PET/CT Imaging

Or

CT (Only) Imaging

PET study required documents:

- CSIC Study Application (check PET box)
 IRB approval letter with expiration
 Approved study protocol

- Approved Informed Consent Form EHSO Human Use of Radiation Approval Form
- PET Imaging Manual/Guide (as applicable for study)

Note: For studies that involve **pre-clinical** PET scans (large animal scan), only the CSIC Study Application, IACUC approval letter, IACUC protocol document, and PET Imaging Manual are required.

CT study required documents:

- CSIC Study Application (check CT box)
 IRB approval letter with expiration
 Approved study protocol
 Approved Informed Consent Form

- CT Imaging Manual/Guide (as applicable for study)

Note: For studies that involve **pre-clinical** CT scans (large animal scan), only the CSIC Study Application, IACUC approval letter, IACUC protocol document, and CT Imagina Manual are required.



Appendix B: CSIC Scheduling System Access Instructions

Note: CSIC does not allow self-scheduling via the on-line scheduling system for appointments at the HSRB-II PET/CT scanner due to pre-coordination needed for PET tracer orders and to allow for accommodation for PET scans that can only be completed on certain days/times due to tracer production/delivery schedules. **Appointments will be added to the scheduling system by CSIC's PET/CT Technologist** once they are confirmed via the appointment scheduling process described in Step 3 (page 5). However, the below process can be used to view pending, confirmed, and completed appointments for a study's PET or CT scan appointments in CSIC's scheduling system.

- 1. Access CSIC's online scheduling system (DaySmart) by using the Investigator login page:
- https://booknow.appointment-plus.com/peeyh9s/10
 - Enter Investigator Login/User ID and Password (temporary password is provided to Investigator when study onboarded and must be changed at first login to system)
- 2. At first menu, select the "**Appointment Activity**" link on the right-hand side of page to view appointments and status (Pending, Confirmed, or Completed).